



**Dr Chris Llewelyn**

Prif Weithredwr / Chief Executive

**Cymdeithas Llywodraeth Leol Cymru  
Welsh Local Government Association**

Un Rhodfa'r Gamlas

Heol Dumballs

Caerdydd

CF10 5BF

Ffôn: 029 2046 8600

One Canal Parade

Dumballs Road

Cardiff

CF10 5BF

Tel: 029 2046 8600

Ein Cyf / Our Ref: Blue badge

Dyddiad / Date: 14/11/2025

Gofynnwch am / Please ask for: Kaarina Ruta

Llinell uniongyrchol / Direct line: 07990 280868

Ebost / Email: [kaarina.ruta@wlga.gov.uk](mailto:kaarina.ruta@wlga.gov.uk)

Chair – Petitions Committee

Senedd Cymru

Cardiff Bay

Cardiff CF99 1SN

Dear Carolyn,

Thank you for your letter from the 15<sup>th</sup> of October and for sharing STAND North Wales' survey findings. I am saddened to hear that the feedback gathered through their survey highlights widespread dissatisfaction with the current Blue Badge application and reapplication process.

As you will be aware, WLGA officers attended the additional training sessions organised by the Welsh Government and delivered by the Independent Advisory Service specifically focusing on the more streamlined application process for those people with significant degenerative conditions.

Further additional training sessions for local authority officers are being offered now in November.

The training will cover the following aims and objectives:

- The overview of the Welsh blue badge criteria including physical and or cognitive criteria
- To understand common physical conditions symptoms including pain scale, dyspnoea scale and medications
- To understand common cognitive conditions and symptoms and to be able to identify the types of evidence required from general physical and cognitive cases.
- Case studies

I am also pleased to inform you that the WLGA and WG have set up a working group initially consisting of officers from local authorities, to consider how to drive consistency on various matters relating to The Blue Badge Scheme and the application process.

This group will be opened to stakeholders at a later stage to get further insights from people with lived experience or those representing people with blue badges.

This is a non-exhaustive list of matters to be considered by the group:

- Website content to ensure consistency and information provided by each local authority to establish good practice (providing standard text that can be tailored to local use)
- How to contact the local authority about blue badge and what assistance is available (especially for those individuals who are unable to use the online Blue Badge Digital System)
- The use of Not for Reassessment (NfR) option
- Process to follow when badge holders move from one local authority to another in Wales (especially if marked as NfR)
- Clear signposting to WG blue badge webpage and the Welsh Public Service Ombudsman

I will continue to be updated on the progress being made by my officers and will keep you informed of any significant changes or progress.

Kind regards,



Councillor Andrew Morgan OBE  
WLGA Leader and Transport Spokesperson